TRIO Program Coordinator II

Helena College University of Montana a comprehensive two-year college, provides access to and support of high quality lifelong educational opportunities for our diverse community. Helena College is seeking qualified applicants who wish to become part of a dynamic and creative team for a full-time position as a TRIO Program Coordinator II.

The mission of the TRIO: Student Support Services program at Helena College is to increase the retention, transfer, and graduation rates of first generation students, income challenged students, and students with documented disabilities. TRIO provides supportive services such as academic and career advising, comprehensive academic support and financial aid and financial literacy education.

TRIO SSS program staff collaborates with each TRIO participant to assist them in attaining their personal, educational, and career goals. The TRIO Program Coordinator II reports to the Director of TRIO and supports the services, activities, and offerings of the TRIO SSS program. This individual is under limited supervision of the Director.

Duties and Responsibilities
This position will be responsible for the overall organization and oversight of the SSS program’s data collection and reporting, budget oversight, marketing decisions, and general office coordination of services. In addition, the program coordinator manages the electronic recruitment, and web site updates. They will accomplish this by:

- Serving as first contact with the public, and first screening for prospective students.
- Providing administrative, financial, analytical, report and program resource management, and research support for the TRIO Student Support Services program.
- Coordinating and implementing social media, marketing, electronic recruitment, web site updates, and technology efforts for the TRIO program.
- Assisting with the tracking of federal, state and institutional reporting requirements.
- Managing the student population through quality communication and forecasting of needs, programming and events.
Additional Proficiencies

- MS Office (Word, Excel, InDesign/Publisher, Power Point, Access, etc.) to assist with document production, recruitment processes, tracking of expenditures, budgeting and prepare reports sometimes of a complex nature such as the Annual Performance Review for the TRIO Grant. Track program participants, mentors, tutors, instructors, payments, materials, activities, and program supplies costs and supporting materials.
- Ability to learn to collaborate with appropriate entities regarding the program website, and any other electronic media, for distribution of program information.

Minimum Qualifications

- Associate’s degree and/or progressively responsible administrative and accounting work experience with an emphasis on customer service, office management and some fiscal management.
- Excellent communication skills.
- Proficiency in technology, in particular, Microsoft office.
- TRIO experience is preferred.

Benefit and Salary Information

$16.53 - $20.66 per hour.
Benefits include a comprehensive and competitive group benefits package including insurance package, mandatory retirement plan, partial tuition waiver, professional development, and wellness program.

How to Apply

Priority Application Date: Sunday, July 17, 2022
Review of applications will begin after date above and continue until the position is filled.
Submit the following materials:

- Letter of Interest – addressing the stated required skills for the position
- Detailed Resume listing education and describing work experience
- Names and contact information of three professional (3) references.

Apply Here

Incomplete applications may not be considered.

Union Information:

Union Information link: Focus MFPE
Helena College University of Montana is committed to building a culturally diverse educational environment. The campus is especially interested in candidates who can contribute to the diversity and excellence of the academic community through their teaching and/or service. Women, minorities, individuals with disabilities and veterans are encouraged to apply.

**Criminal Background Investigation is required prior to Offer of Employment**
In accordance with University policy, finalists for this position will be subject to criminal background investigations.

**ADA/EOE/AA/Veteran’s Preference**
Reasonable accommodations are provided in the hiring process for persons with disabilities. For example, this material is available in alternative format upon request. As an Equal Opportunity/Affirmative Action employer, we encourage applications from minorities, veterans, and women. Qualified candidates may request veterans’ or disabilities preference in accordance with state law.

Applicants requesting veterans’ or disability hiring preference must provide appropriate documentation to verify eligibility.

Appropriate documentation includes the following:

- DD-214 showing the character of discharge or a document issued by the Office of the Adjutant General of the Montana National Guard certifying service (a veteran or eligible relative)
- Service-connected disability letter issued by the U.S. Department of Veterans Affairs (a disabled veteran or eligible relative)
- Montana DPHHS Disability Certification through the Vocational Rehabilitation Programs (a person with a disability or spouse of a person with a 100% disability)

Other suitable documentation, if deemed sufficient by the hiring agency, may be accepted. Eligible relatives may also need to provide additional documentation in order to demonstrate that all eligibility criteria and requirements are met.

**Testing**
Individual hiring departments at Helena College may elect to administer pre-employment tests, which are relevant to essential job functions.

*References not listed on the application materials may be contacted; notice may be provided to the applicant.

*All New Employees must be eligible and show employment eligibility verification by the first date of employment at Helena College University of Montana, as legally required (e.g., Form I-9).
Applicant Self Identification Form (optional)

Title VII of the U.S. Civil Rights Act requires Helena College to “make and keep records relevant to the determinations of whether unlawful employment practices have been or are being committed.” This is also a requirement of the Montana Human Rights Act and state and federal laws providing employment opportunities for veterans and persons with disabilities. The following survey helps to fulfill these requirements.

Helena College’s commitment to equal opportunity, nondiscrimination, and affirmative action in employment is realized through its Affirmative Action Plan. This plan and legal responsibilities to ensure equal employment opportunity require reports of job applicants by race/ethnic categories, gender and veteran status. Analysis of the information provided will be used to monitor recruitment and selection practices in at Helena College.

This information is voluntary and is gathered for statistical purposes only. It is kept confidential, separate from application materials, and will NOT be used in any way to evaluate your qualifications for employment.

Position Applied for:
Last Name: First Name: Middle Initial:

Gender: ☐ Male ☐ Female

Race/National Origin:
☐ White (not of Hispanic origin): all persons having origins in any of the original people of Europe, North Africa, or the Middle East.

☐ Black (not of Hispanic origin): all persons having origins in any of the black racial groups.

☐ Hispanic: all persons of Mexican, Puerto Rican, Cuban, Central or South American, or other Spanish culture or origin, regardless of race.

☐ Asian or Pacific Islanders: All persons having origins in any of the original peoples of the Far East, Southeast, the Pacific Islands, or the Indian Subcontinent.

☐ American Indian or Alaskan Native: All persons having origins in any of the original peoples of North America, and who maintain cultural identification through tribal affiliation or community recognition.

Veteran Status:
☐ No Military Service

☐ Disabled Veteran: (i) a veteran of the U.S. military, ground, naval or air service who is entitled to compensation (or who but for the receipt of military retired pay would be entitled to compensation) under
laws administered by the Secretary of Veteran's Affairs or (ii) a person who was discharged or released from active duty because of a service-connected disability.

☐ Other Protected Veteran: a veteran who served on active duty in the U.S. military, round, naval, or air service during a war or in a campaign or expedition for which a campaign badge has been authorized.

☐ Armed Forces Service Medal Veteran: a veteran who, while serving on active duty in the U.S. military, ground naval or air service, participated in a United States military operation for which an Armed Forces service medal was awarded pursuant to Executive Order 12985.

☐ Recently Separated Veteran: a veteran of the U.S. military, ground, naval or air service during the three-year period beginning on the date of such veteran's discharge or release from active duty.

Where did you learn about this vacancy?
☐ Newspaper   ☐ Job Service   ☐ Referral   ☐ Posting   ☐ Web   ☐ Career Fair   ☐ Other: