Appendix A: Resource and Support Services Guide

Non-Confidential Campus Resources

A. C.A.R.E.S. Team

The Coordination, Assessment, Response, Education, and Support Team is a campus-wide team of appointed professionals responsible for identifying, assessing, and responding to serious concerns and/or disruptive behaviors by students who may threaten the health or safety of the campus community. This team was formerly known as the Behavioral Intervention Team.

Email: CARE@helenacollege.edu

B. Accessibility Services

The Office for Disability Equity (ODE) is the campus resource for disability-related information. We provide consultation, training, and academic services to advance accessibility and inclusion by taking an intersectional approach to disability. We commit to reducing the need for separate accommodations by embracing more inclusive strategies and by providing training and support for campus offices on all things disability.

Location: Donaldson Campus, Room 119

Phone: 406.447.6911

Email: hcdr@helenacolleg.edu

Website: https://helenacollege.edu/campus facilities/accessibility-services/default.aspx

C. Human Resource Services (HRS)

The Human Resource Services Team partners with the University of Montana (UM) community and affiliated campuses by providing solutions and services to support the success of the UM mission.

Location: Donaldson Campus

Phone: 406.447.6925

Email: mary.twardos@helenacollege.edu

Website: https://helenacollege.edu/HR/defautl.aspx

D. Employee Assistance Program (EAP)

The EAP can assist with many different types of real-life issues. Among these are stress, depression, anxiety, workplace difficulties, substance abuse, marital problems, family or parenting conflicts, grief, violence, and unhealthy lifestyles. The EAP benefit covers 7 confidential counseling visits per issue, at no cost to employees and their household members.

Phone: 888.993.7650

Website: https://www.deeroakseap.com/ (login & password is: MUS)

E. Student Conduct Officer

The Student Conduct Officer is committed to an educational and developmental process that balances the interest of individual students in consideration of the College community.

Location: Donaldson Campus, Room 101D

Phone: 406.447.6913

Website: https://helenacollege/studnent-services/handbook.aspx

F. Helena College Food Pantry

The purpose of the Helena College Food Pantry is to support Helena College students facing food insecurity.

Email: Katelynn.eberhardt@helenacollege.edu

G. Helena Police Department

Law enforcement officers are always available 24 hours a day to respond to emergency and nonemergency calls about sexual misconduct. In cases of sexual assault, officers can explain the options for medical exams, counseling, advocacy, and the processes for reporting assaults as crimes. Officers will ask if survivors want advocates present to help them through the proceedings.

Location: 406 Fuller Ave, Helena, MT 59601

Phone: 911 (emergency) | 406.442.3233 (non-emergency)

Website: https://www.helenamt.gov/Departments/Police-Department

Community Resources

A. YWCA Helena

The YWCA Helena is a non-profit organization providing transitional housing and supportive services for homeless women and children. The Social and Racial Justice program offers support in ensuring peace, justice, freedom, and dignity for all individuals.

Location: 501 North Park Ave, Helena, MT 59601

Phone: 406.442.874

Website: https://www.ywcahelena.org