



CAMPUS-WIDE STANDARD OPERATING PROCEDURES

LAST UPDATED MARCH 28, 2021

NOTE: This Standard Operating Procedure Manual will be continuously updated. Notifications will be sent to the campus community as new versions are made available. Please always refer to the version posted on the website to ensure you are following current procedures. If you would like assistance creating a desktop or taskbar shortcut for quick reference, or if you have any suggested additions or edits, please contact [Executive Asst. to the Dean/CEO](#).

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*Due to COVID-19, AY21 Travel is restricted.

Contact the Executive Assistant to the Dean/CEO for more information*

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1.0 GENERAL INFORMATION

1.1 ID CARDS

Helena College employees need to obtain an ID card from the Welcome Desk on the Donaldson campus. Employees will complete an application and the first ID card is free. (Replacements may result in additional charges.) Contact the Administrative Associate at the Welcome Desk for more information or call x6900.

1.2 AGENCY NUMBER

3514

1.3 COPY CODE

Copiers on campus require a code to operate; contact your supervisor for your area's copy code.

1.4 LOST AND FOUND

Return any lost and found items to the Welcome Center. Purses and wallets are to be taken to the Cashier's Office.

1.5 HELENA COLLEGE POLICIES

Employees are expected to adhere to Helena College policies, which can be found at https://helenacollege.edu/campus_facilities/policiesprocedures/default.aspx

1.6 LEGISLATIVE CONTACT

Montana University System (MUS) employees cannot use public time, money, or other resources to support political candidates, positions, or ballot initiatives. Employees should not communicate directly to Legislators on personal matters using college equipment or during work hours; this also applies to any travel to testify on personal matters.

If contacted by a Legislator or asked to testify before a legislative hearing, please notify the Dean / CEO who will contact the lobbyist representing the MUS and the campuses of the University of Montana (UM).

1.7 INSTITUTIONAL COMMITTEES

Faculty members are required to regularly attend Institutional Committee meetings in accordance with the Collective Bargaining Agreement between the Montana Board of Regents (BOR) of Higher Education and the Helena Teachers' Union, MFPE, NEA, AFT, AFL-CIO, Section 4.11. Staff members are highly recommended to attend these meetings as well.

Committee Flow Chart is being updated.

More information on the committees, members, minutes, and meeting times, please go to https://helenacollege.edu/campus_facilities/committees/default.aspx

1.8 ORGANIZATIONAL CHART

Organization charts for the institution and departments can be found on the Helena College Website at https://www.helenacollege.edu/hr/organization_chart.aspx

1.9 SUPERVISOR ON CALL & MUS COMPLIANCE HOTLINE

The Supervisor on Call chart can be found in the HC Main Channel in the [Supervisor-On-Call](#) channel files in MS Teams.

The MUS Compliance Hotline is published on the Campus Safety Page:

https://helenacollege.edu/campus_safety/default.aspx

2.0 INFORMATION TECHNOLOGY

2.1 Wireless Network Access

Helena College employees and faculty may gain access to the Staff wireless by selecting:

Network SSID: HelenaCollegeStaff

Network Security Key: Use your HCE number and password to login.

Guests may gain access to wireless by selecting:

Network SSID: HelenaCollegeGuest

Network Security Key: hc-guest

Helena College employees may gain access to the Staff wireless by selecting:

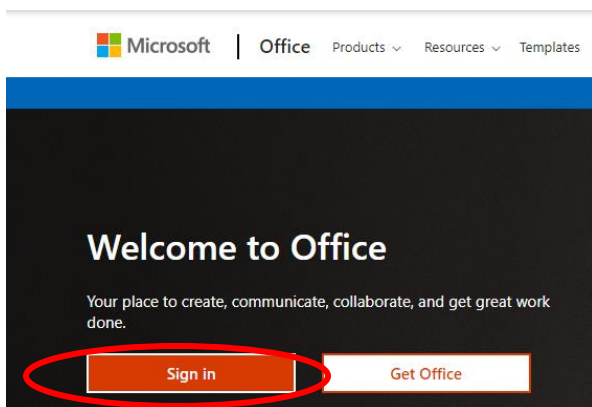
Network SSID: HelenaCollegeStudent

Network Security Key: Use your Student HCS number and password to login.

2.2 Email

2.2.1 Online Email

1. Helena College email can be accessed by using a web browser and going to: <http://office.com>. Select Sign in:



2. At the sign in screen, enter your email address in the format of: HCE#####@helenacollege.edu where the HCE#### is your assigned Helena College login number



Sign in

hce123456@helenacollege.edu

No account? [Create one!](#)


[Can't access your account?](#)

[Sign-in options](#)

Back

Next

- You will be taken to the Helena College Single Sign On page (SSO). The NetID should carry over from the previous screen. If not, re-enter your HCE NetID, and the password that you use to log into your network workstation. Click Sign In.

 For your security, please close your web browser when not in use.

NetID

HCE123456

[Look up my NetID](#)

Password

.....

[I don't know my password](#)

 Sign In

- It is your choice at the next screen to stay signed in or not.



ed.benasky@helenacollege.edu

Stay signed in?

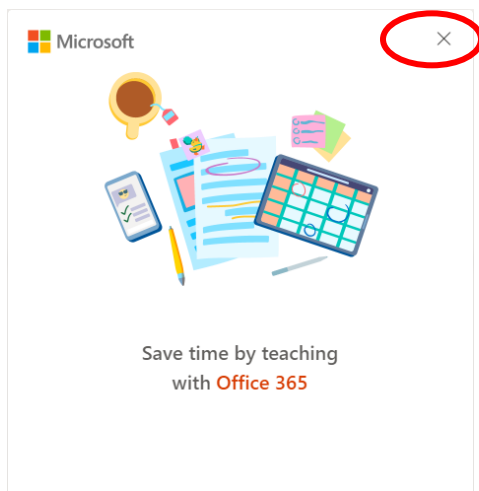
Do this to reduce the number of times you are asked to sign in.

☐ Don't show this again

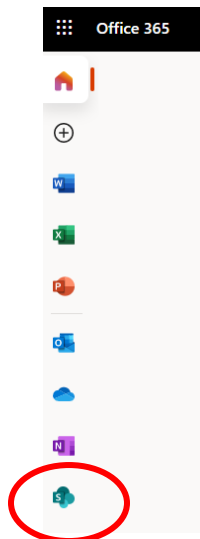
No

Yes

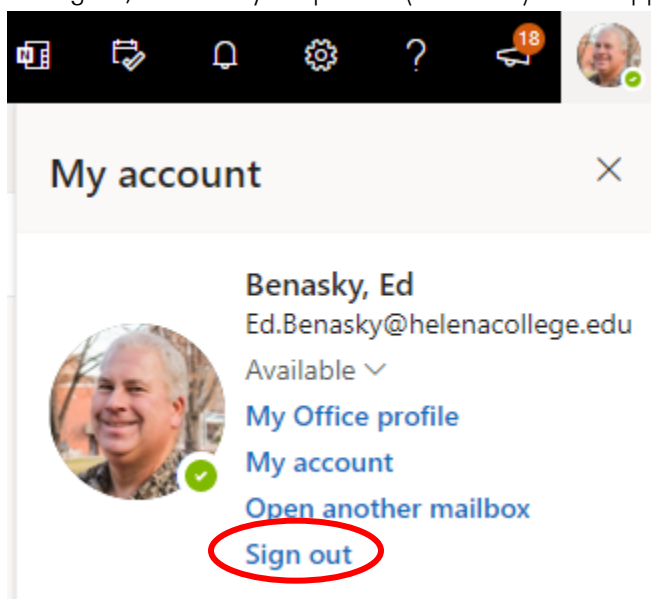
- There may be various pop ups that open after you sign on. You can select X in the upper right corner to close them if you don't want to read them.





- Office 365 will open. From the menu on the left select Outlook




- Your Inbox should now open to allow you to access all your mail.
- To logout, Click on your picture (or initials) in the upper right corner and select Sign out.



2.2.2 Accessing email on smart device

1. On your device, open either the Play Store or Apple Store and search for “outlook”. The one you want to load has the blue O icon 
2. After loading, open the app and go through the welcome screens.
3. Add an account. When prompted, enter your HCE####@helenacollege.edu
4. If you are prompted for the account type, select Office 365 with this  icon:
5. You will be taken to the Helena College login screen. Login with your HCE number and password.




For your security, please close your web browser when not in use.

NetID

[Look up my NetID](#)

Password

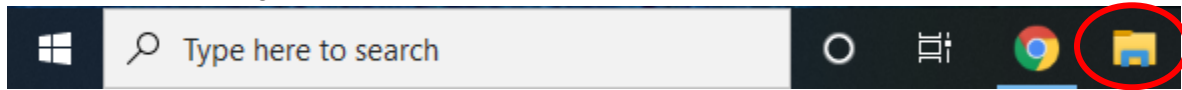
[I don't know my password](#)



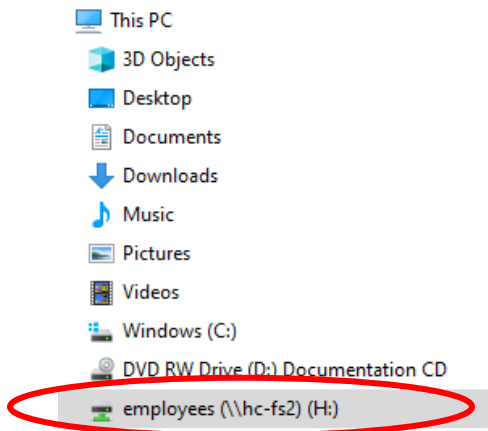
6. There may be more informational screens that you can skip if you wish.
7. Once loaded, your email will show up.

2.2.3 Directions on how to set up email signature using Outlook 2016

1. Select the File Manager at the bottom of the screen.



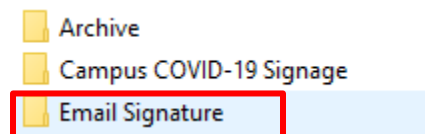
2. On the left side, look for the "Employees" drive:



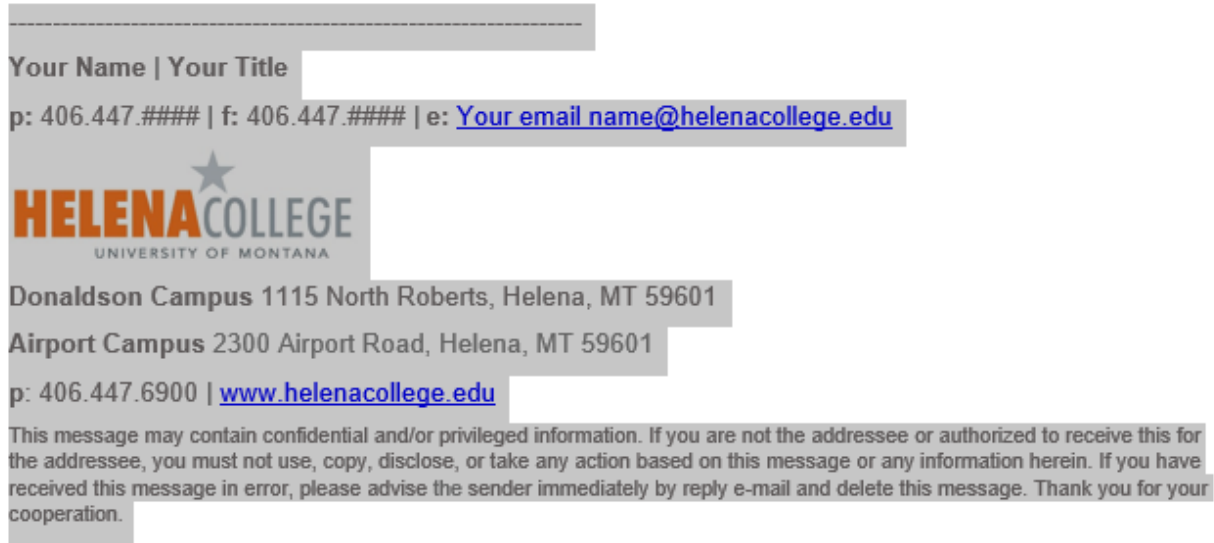
3. On the right side, double click on the folder named "Marketing Materials"



4. Double click to open the folder "Email Signature"



5. Double click on the Word document named "Email Signature Template"
6. Start in the upper left side of the area you need to copy from and then click and hold your mouse button and drag to the bottom right to highlight the signature block. Either enter Ctrl-C to copy this to the "Clipboard".

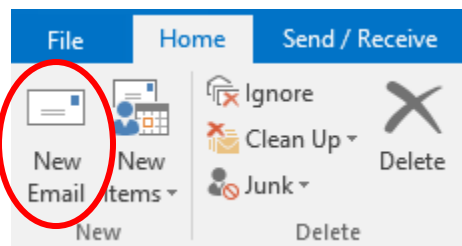


7. Close the Word document.

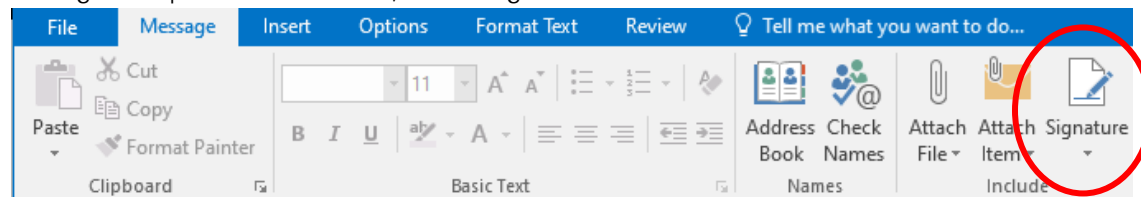
8. Open Outlook

9. Select New Email

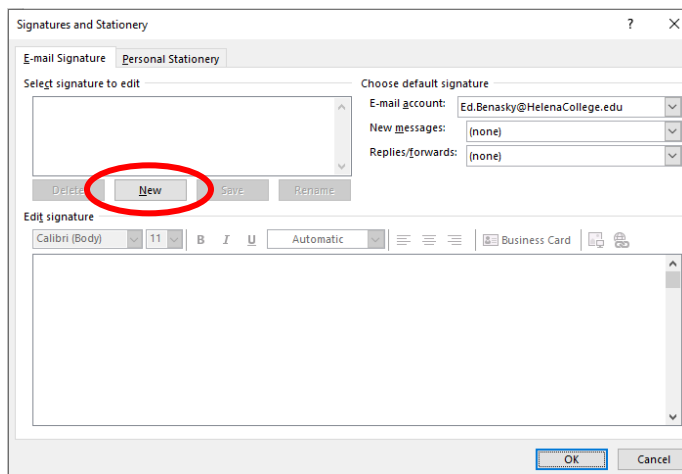
10.



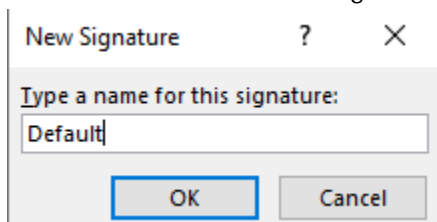
11. Along the top of the menu line, select Signature



12. On the "Pull Down" select Signatures. This will open the Signatures and Stationery. Select New to create a new signature.

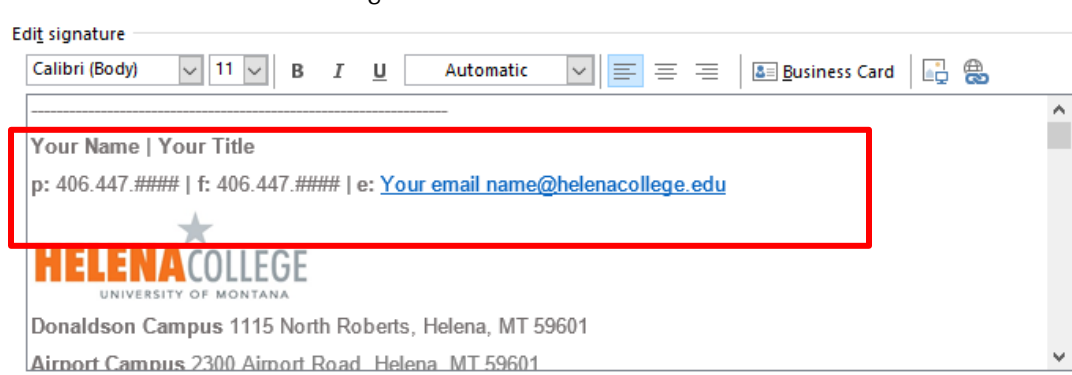


13. Enter a name for the new signature. In this case, I named it "Default" but it can be anything. Select OK

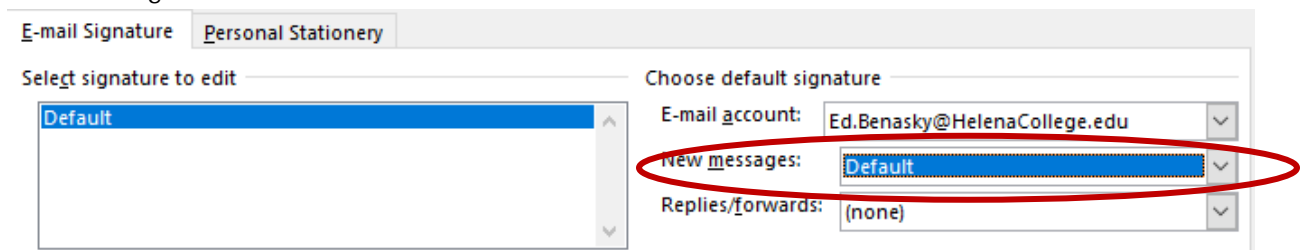


14. On the Signatures and Stationery screen, select the "Edit signature" on the lower part of the screen. Select Ctrl-V to copy the information from the clipboard to this area. If you do not see the information or it is incorrect, you may need to reselect it again per instruction #6.

15. Make the corrections to the signature area as needed.



16. On the upper right side of the Signatures and Stationery, make sure to at least select your signature name for New messages:

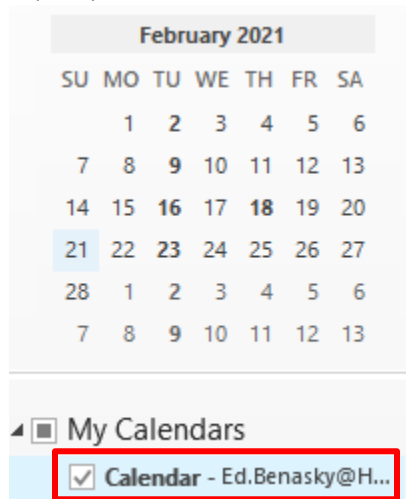


17. Select OK to save your signature. Close the blank email that you had opened and do not save it.

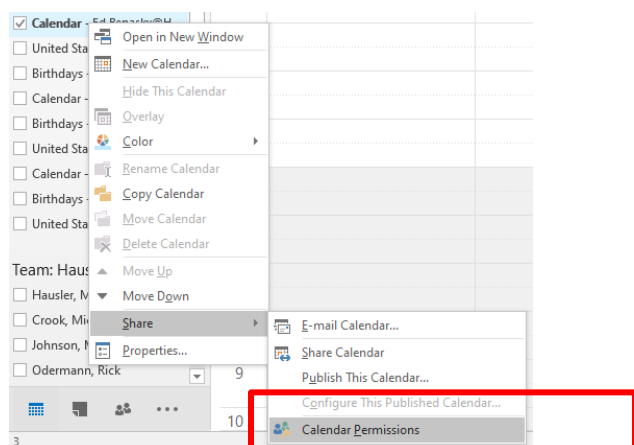
18. Open a new email again and your signature will appear at the bottom.

2.2.3 Sync Outlook Calendar with Starfish

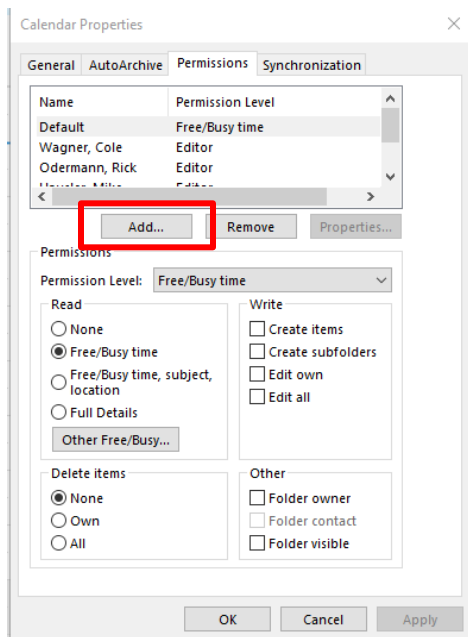
1. Open your calendar in Outlook. On the left side right click on your calendar.



2. When you right click, scroll down to Share, and then Calendar Permissions



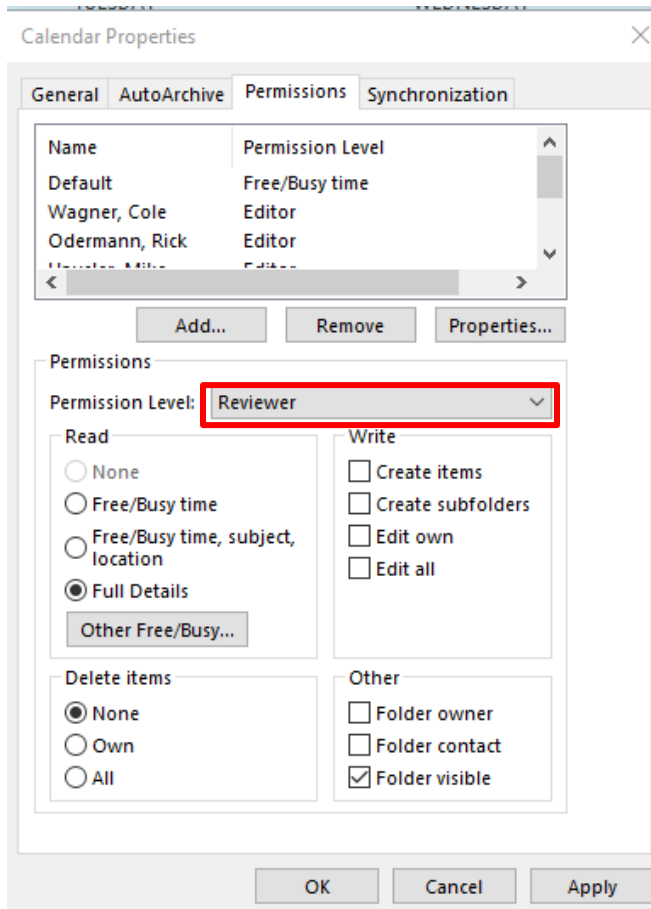
3. After the Calendar Properties screen opens, select Add



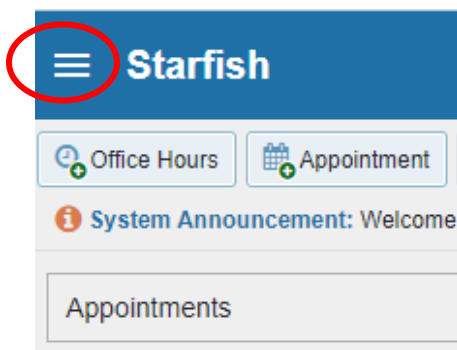
4. Search for email, starfish and select Add at the bottom of the screen. Select OK.



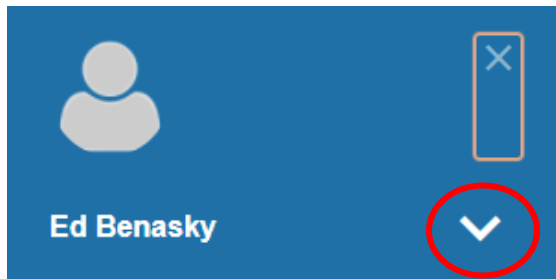
5. Make sure the Email, Starfish is selected and pull down change the Permission Level is set to Reviewer. Select OK



6. Open Starfish (login if needed)
7. Select the three horizontal lines (menu) in the upper left corner



8. Select the down arrow that is to the right of your name



9. Select Email Notifications



Institutional Profile

Appointment Preferences

Email Notifications

10. Under Appointment Notifications, put a check mark next the "Read busy times..."

Appointments Notifications

Planning Reminders ☐ send me a separate email reminder for each appointment
☐ send one email reminder with all appointments
☒ don't send me an email reminder

Send Planning Reminders: 8:00 am the day of the appointments

Appointment Alerts: ☐ Send me an email 15 minutes before the start of an appointment

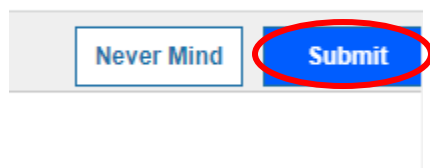
Send me an email with a calendar attachment for every:

☒ change to my appointments ☒ change to my Office Hours/Group Sessions

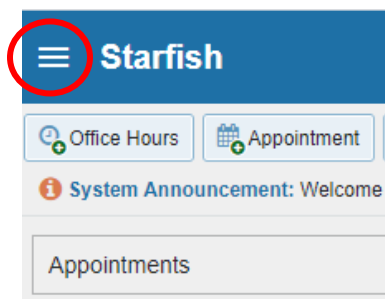
☒ Read busy times from my external Exchange calendar

Important: In order for this setting to take effect, you must share your calendar with starfish.email@helenacollege.edu
[Click here](#) for further instructions.

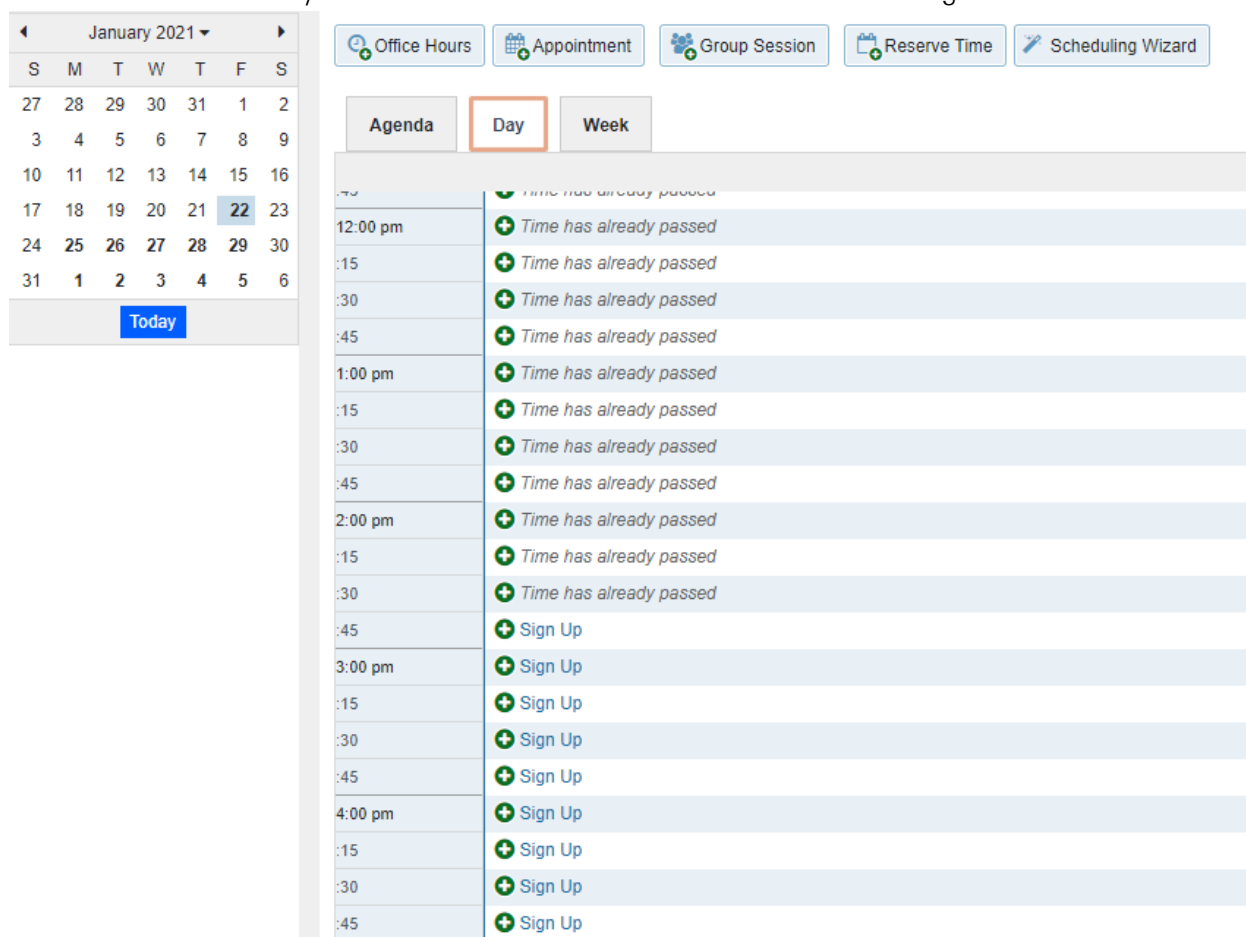
11. Select Submit in the upper right of the screen.



12. Re-select the three horizontal lines (menu) in the upper left corner.



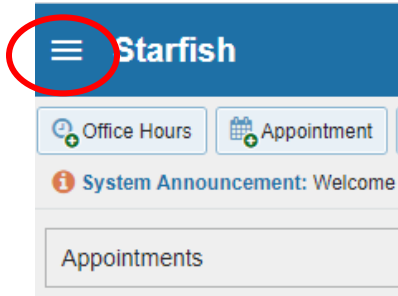
13. You will be able to see your Outlook calendar and be able to create meetings from here.



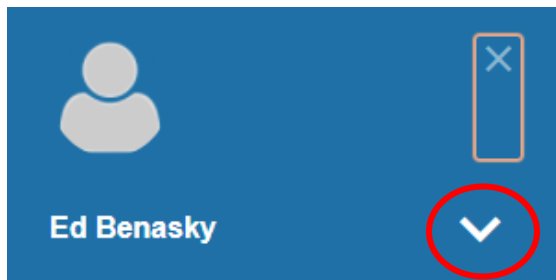
14. The system may take a bit to populate all the information.

2.2.3 Remove Sync Outlook Calendar with Starfish

1. Open Starfish (login if needed)
2. Select the three horizontal lines (menu) in the upper left corner



3. Select the down arrow that is to the right of your name



4. Select Email Notifications



Institutional Profile

Appointment Preferences

Email Notifications

5. Under Appointment Notifications, Uncheck next the “Read busy times...”

Appointments Notifications

Planning Reminders ☐ send me a separate email reminder for each appointment
☐ send one email reminder with all appointments
☒ don't send me an email reminder

Send Planning Reminders: 8:00 am the day of the appointments

Appointment Alerts: ☐ Send me an email 15 minutes before the start of an appointment

Send me an email with a calendar attachment for every:

☒ change to my appointments ☒ change to my Office Hours/Group Sessions

☐ Read busy times from my external Exchange calendar

Important: In order for this setting to take effect, you must share your calendar with starfish.email@helenacollege.edu
[Click here](#) for further instructions.

6. Select Submit in the upper right of the screen.

7. Close StarFish

8. Open your calendar in Outlook. On the left side right click on your calendar.

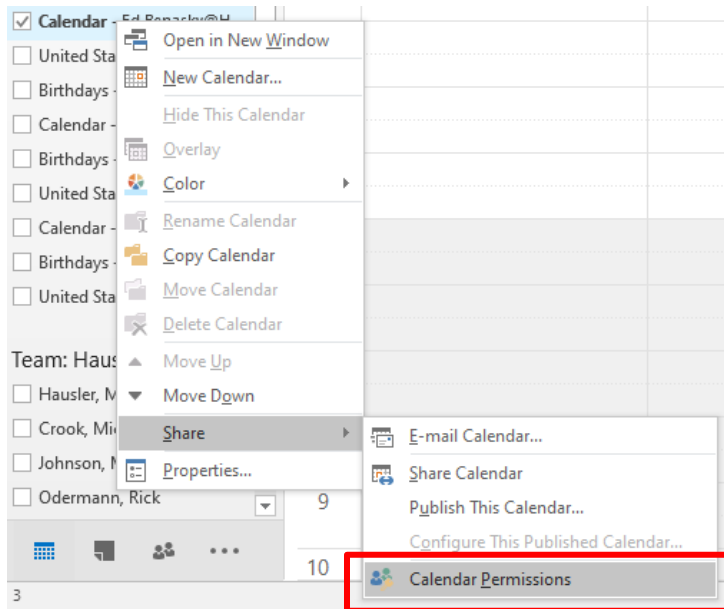
February 2021

SU	MO	TU	WE	TH	FR	SA
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	1	2	3	4	5	6
7	8	9	10	11	12	13

My Calendars

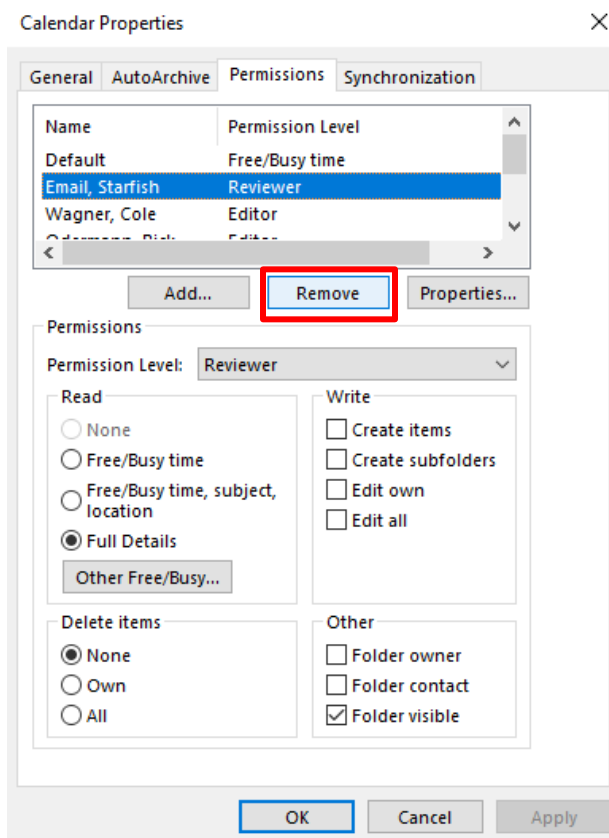
☒ Calendar - Ed.Benasky@H...

9. When you right click, scroll down to Share, and then Calendar Permissions



10. After the Calendar Properties screen opens, Find “Email, Starfish” and select Remove.

11. Search for “email, starfish” and select Remove and at the bottom of the screen, select OK.



12. You can now close Outlook.

2.3 BANNER

Banner is a database that maintains student, alumni, financial and personnel data. Access to the information in the Banner database can vary between departments in accordance with their position and reason to use the data.

2.3.1 Access to Banner

Profiles are given based on position and the access that is needed. To access Banner, contact the Executive Director of Admissions to complete a request form. Supervisor approval is required.

2.4 TELEPHONE

2.4.1 Phone List

The Staff/Faculty Department Phone List is updated regularly by HR and can be found:

- On the Employees drive under **Phone List**
- <http://www.helenacollege.edu/directory/default.aspx>

2.4.2 Cisco Phone System



- | | | |
|-------------------------------------|-------------------------|-------------------------|
| 1. Phone Screen | 8. Transfer Button | 16. Messages Button |
| 2. Video Camera | 9. Redial Button | 17. Applications Button |
| 3. Lens Cover Button | 10. Keypad | 18. Contacts Button |
| 4. Softkey Buttons | 11. Speakerphone Button | 19. Phone Speaker |
| 5. Navigation Pad and Select Button | 12. Video Mute Button | 20. Line Buttons |
| 6. Conference Button | 13. Mute Button | 21. Handset Rest |
| 7. Hold Button | 14. Headset Button | |
| | 15. Volume Button | |

LED indicators:

Flashing Amber—Incoming Call

Solid Green—Your Call

Flashing Green—Call on Hold

Solid Red—Line in use by another user

Flashing Red—Line on hold by another user

Phone Call Instruction

Lift the handset, press the **SPEAKER** button, press a **LINE** button, or press the **CALL** softkey to place the call. You may dial the number before lifting the handset.

- Dial the 4-digit extension for other Helena College phone numbers
- Dial 8 to get an outside line, then the 7- or 10-digit phone number
- Emergency 911 or 8911

Call History/Missed Call

- Select **CALL HISTORY** and **APPLICATIONS** to view the last 150 calls.
- When there are missed calls on the phone, an indicator for missed call info will appear next to the line info. View **CALL HISTORY**, then tab over to **MISSED CALLS** to clear the indicator.

Placing a Call on Hold

- Press the **HOLD** button
- Press **RESUME** softkey to return to a call. If multiple calls are on hold, press line button of desired call.
- If you have two calls on one key, use the navigation bar and highlight call to return to and press **RESUME**.

Transferring a Call

- During a call, press the **TRANSFER** button. This places the call on hold.
- Dial extension number of person you wish to transfer caller to.
- When ringing begins, press **TRANSFER** again, or wait for party to answer then press **TRANSFER**.
- To cancel the transfer, press **END CALL**, then **RESUME** softkey, or extension key where call is held.

Transferring a Call to Voicemail

- Press **DIVERT** softkey while a call is ringing, on hold or active.
- To transfer direct to voicemail, press the **TRANSFER** button, Press ***#**, Dial the **4-digit extension** number, *QUICKLY* press the **TRANSFER** button.

2.4.3 Voicemail

Enrolling/Initializing Voicemail

To access your voicemail, you will first need to initialize/enroll your mailbox (record your name, record a greeting, and change your password). Contact IT Support for your temporary password. Your new password must be 4-15 digits in length.

Accessing Voicemail

- To access voicemail, press the **MESSAGES** button or dial voicemail extension 6996. Enter your password followed by the **#** key when prompted.
- **Press 1**, to listen to new messages

- **Press 2**, to send a message
- **Press 3**, to review old messages
- **Press 4**, for setup options
 - **Press 1**, to change greeting
 - **Press 2**, for message settings
 - **Press 3**, for preferences
 - **Press 4**, for transfer settings
 - **Press 0**, for help
 - **Press ***, to exit
- **Press ***, to exit
- **Press 0**, for help

Voicemail Tips:

- Limit background noise
- Be unique
- Smile—a smile is a great way to make your greeting have a pleasant tone.
- Rehearse
- Identify yourself and the college
- Update greeting frequently

Voicemail Examples:

- “Hello, this is _____. I’m sorry, I’m not available to take your call. If you will a detailed message, I will get back to you as soon as possible.”
- “This is _____ and I am not available to answer your call right now. You may leave a message after the tone.”

Voicemail Remote Access

- Dial 406-447-6996.
- When voice mail answers, press * key.
- Enter your **4-digit mailbox ID** (your extension) number followed by the **#** key.
- Enter your **password** followed by the **#** key.

2.4.4 Conference Calls

Conference Phone

If a conference phone is needed (Star phone), contact the IT department through the Support Ticket tracking system (see **Section 2.5 IT Support Request**). All employee phones are speaker capable and will work for small groups (2-4); conference phones are needed for larger groups (5-16).

Conferencing – up to 3 callers

- With conferencing, you call everyone and conference together.
- Helena College pays any long-distance charges.
- Can conference on the regular phone.
- Can also be used for internal video conferencing.

2.5 IT SUPPORT REQUEST

IT utilizes Help Desk Ticket software to better serve Helena College faculty and staff.

Email request: <mailto:ITHelp@HelenaCollege.edu>

3.0 MAIL

3.1 INCOMING/OUTGOING MAIL

Located in the cashier area. Staff may drop off state or stamped mail at cashier's office. Mail is delivered/picked up in the morning, official state mail also comes in the afternoon.

3.2 SHIPPING WITH SPECIAL INSTRUCTIONS

3.2.1 Insurance

Package and label as usual. Attach note to the package that states:

Please ship via UPS with \$[insurance amount] insurance and send tracking number to:

Name (First and Last), Title
1115 North Roberts
Helena, MT 59601
Phone
Email address


3.2.2 Certified Mail (Forms available in the Executive Assistant to the Dean's Office)

Two forms are needed:

1. PS Form 3800 (Certified Mail Receipt)
2. PS Form 3811 (Domestic Return Receipt) (two-sided)



Print two small (return address size) labels with the recipient's name and address. Place one on the Form 3800 as follows (it is helpful to write your name on the Form 3800 so the business office knows who it goes to when the receipt is returned from the state Print & Mail service):

Put the second label in the **Article Addressed to:** box on Form 3811, as follows:

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
<ul style="list-style-type: none">■ Complete items 1, 2, and 3.■ Print your name and address on the reverse so that we can return the card to you.■ Attach this card to the back of the mailpiece, or on the front if space permits.	A. Signature X <input type="checkbox"/> Agent <input type="checkbox"/> Addressee
1. Article Addressed to: <div>[Recipient Name] [Mailing Address] [City ST Zip]</div>	B. Received by (Printed Name) C. Date of Delivery
 9590 9403 0438 5163 7230 38	D. Is delivery address different from item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No
2. Article Number (Transfer from service label)	3. Service Type <input type="checkbox"/> Adult Signature <input type="checkbox"/> Priority Mail Express® <input type="checkbox"/> Adult Signature Restricted Delivery <input type="checkbox"/> Registered Mail™ <input type="checkbox"/> Certified Mail® <input type="checkbox"/> Registered Mail Restricted Delivery <input type="checkbox"/> Certified Mail Restricted Delivery <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Collect on Delivery <input type="checkbox"/> Signature Confirmation™ <input type="checkbox"/> Collect on Delivery Restricted Delivery <input type="checkbox"/> Signature Confirmation Restricted Delivery <input type="checkbox"/> Insured Mail <input type="checkbox"/> Insured Mail Restricted Delivery (over \$500)

PS Form 3811, April 2015 PSN 7530-02-000-9053 Domestic Return Receipt

Print an label with the Helena College address (be sure to specify Attn:) for the return receipt and place in the **Sender** box on the opposite side of Form 3811 as follows:

USPS TRACKING #	
	
9590 9402 1201 5246 6930 18	
United States Postal Service	First-Class Mail Postage & Fees Paid USPS Permit No. G-10
• Sender: Please print your name, address, and ZIP+4® in this box*	
<div> Helena College Attn: [Your Name] 1115 North Roberts Street Helena MT 59601</div>	

Take the sticker from the top of form 3800 and place it in the **Article Number** box on Form 3811 as follows:

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY		
<p>■ Complete items 1, 2, and 3.</p> <p>■ Print your name and address on the reverse so that we can return the card to you.</p> <p>■ Attach this card to the back of the mailpiece, or on the front if space permits.</p> <p>1. Article Addressed to:</p> <div style="border: 1px solid black; padding: 5px; margin: 10px 0;"> [Recipient Name] [Mailing Address] [City ST Zip] </div> <p>9590 9402 4710 8323 5375 13</p> <p>2. Article Number (Transfer from service label)</p>	<p>A. Signature X <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) C. Date of Delivery</p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No</p> <p>3. Service Type</p> <table border="0"> <tr> <td> <input type="checkbox"/> Adult Signature <input type="checkbox"/> Adult Signature Restricted Delivery <input type="checkbox"/> Certified Mail® <input type="checkbox"/> Certified Mail Restricted Delivery <input type="checkbox"/> Collect on Delivery <input type="checkbox"/> Collect on Delivery Restricted Delivery <input type="checkbox"/> Insured Mail <input type="checkbox"/> Insured Mail Restricted Delivery (over \$500) </td> <td> <input type="checkbox"/> Priority Mail Express® <input type="checkbox"/> Registered Mail™ <input type="checkbox"/> Registered Mail Restricted Delivery <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Signature Confirmation™ <input type="checkbox"/> Signature Confirmation Restricted Delivery </td> </tr> </table>	<input type="checkbox"/> Adult Signature <input type="checkbox"/> Adult Signature Restricted Delivery <input type="checkbox"/> Certified Mail® <input type="checkbox"/> Certified Mail Restricted Delivery <input type="checkbox"/> Collect on Delivery <input type="checkbox"/> Collect on Delivery Restricted Delivery <input type="checkbox"/> Insured Mail <input type="checkbox"/> Insured Mail Restricted Delivery (over \$500)	<input type="checkbox"/> Priority Mail Express® <input type="checkbox"/> Registered Mail™ <input type="checkbox"/> Registered Mail Restricted Delivery <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Signature Confirmation™ <input type="checkbox"/> Signature Confirmation Restricted Delivery
<input type="checkbox"/> Adult Signature <input type="checkbox"/> Adult Signature Restricted Delivery <input type="checkbox"/> Certified Mail® <input type="checkbox"/> Certified Mail Restricted Delivery <input type="checkbox"/> Collect on Delivery <input type="checkbox"/> Collect on Delivery Restricted Delivery <input type="checkbox"/> Insured Mail <input type="checkbox"/> Insured Mail Restricted Delivery (over \$500)	<input type="checkbox"/> Priority Mail Express® <input type="checkbox"/> Registered Mail™ <input type="checkbox"/> Registered Mail Restricted Delivery <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Signature Confirmation™ <input type="checkbox"/> Signature Confirmation Restricted Delivery		

PS Form 3811, July 2013 PSN 7530-02-000-9053 Domestic Return Receipt

7018 2290 0000 2863 0022

PLACE STICKER ON FRONT OF MAILPIECE
OF THE RETURN ADDRESS. FOLD AT DOTTED LINE

CERTIFIED MAIL

7018 2290 0000 2863 0022

7018 2290 0000 2863 0022

U.S. Postal Service™
CERTIFIED MAIL® RECEIPT
Domestic Mail Only

For delivery information, visit our website at www.usps.com

OFFICIAL USE

Certified Mail Fee \$
Extra Services & Fees (check box and fee as appropriate)
☐ Return Receipt (hardcopy) \$
☐ Certified Mail Restricted Delivery \$
☐ Adult Signature Required \$
☐ Adult Signature Restricted Delivery \$
Postage \$
Total Postage and Fees \$

Sent To \$
Street and Apt. No., or PO Box No.
City, State, Zip+4

[Recipient Name]
[Mailing Address]
[City ST Zip]

Postmark
Here

PS Form 3800, April 2013 PSN 7530-02-000-9057 See Reverse for Instructions

Address the envelope with the recipient name and address, insert the letter, seal the envelope. Peel the backing from each end of Form 3811 place the form on the back of the envelope. Peel the backing off the top of Form 3800 and align the dotted white line with the top of the envelope towards the right of the envelope but allowing enough space for postage. Fold the top over the back of the envelope. The certified letter is now ready to mail.



1115 North Roberts Street
Helena, MT 59601

CERTIFIED MAIL®



7018 2290 0000 2863 0022
7018 2290 0000 2863 0022

[Recipient Name]
[Mailing Address]
[City ST Zip]

U.S. Postal Service™
CERTIFIED MAIL® RECEIPT
Domestic Mail Only

For delivery information, visit our website at www.usps.com®

OFFICIAL USE

Certified Mail Fee \$
Extra Services & Fees (check box, add fee as appropriate)
☐ Return Receipt (hardcopy) \$
☐ Return Receipt (electronic) \$
☐ Certified Mail Restricted Delivery \$
☐ Adult Signature Required \$
☐ Adult Signature Restricted Delivery \$

Postmark Here

Total Postage and Fees \$

Sent To \$
Street and Apt. No., or PO Box No.
City, State, Zip+4®

[Recipient Name]
[Mailing Address]
[City ST Zip]

PS Form 3800, April 2015 PSN 7530-02-000-9007 See Reverse for Instructions

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

[Recipient Name]
[Mailing Address]
[City ST Zip]



9590 9402 4710 8323 5375 13

2. Article Number (Transfer from service label)

7018 2290 0000 2863 0022

PS Form 3811, July 2015 PSN 7530-02-000-9053

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

☐ Agent
☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type

- ☐ Adult Signature
- ☐ Adult Signature Restricted Delivery
- ☐ Certified Mail®
- ☐ Certified Mail Restricted Delivery
- ☐ Collect on Delivery
- ☐ Collect on Delivery Restricted Delivery
- ☐ Insured Mail
- ☐ Insured Mail Restricted Delivery (over \$500)
- ☐ Priority Mail Express®
- ☐ Registered Mail™
- ☐ Registered Mail Restricted Delivery
- ☐ Return Receipt for Merchandise
- ☐ Signature Confirmation™
- ☐ Signature Confirmation Restricted Delivery

Domestic Return Receipt

Certified Mail

- A receipt (this portion of the card) is provided to you by the mail carrier.
- A unique identifier for your mailpiece is printed on the card.
- Electronic verification of delivery is available for mailpieces sent by First-Class Mail®, Priority Mail®, or Priority Mail® service.
- Certified Mail service is available for international mail.
- Insurance coverage is provided for Certified Mail service.
- Certified Mail service includes insurance coverage up to \$500.
- For mailpieces valued over \$500, you may purchase additional insurance coverage.
- For mailpieces valued over \$500, you may request a hard copy receipt.
- For mailpieces valued over \$500, you may request an electronic receipt.
- For mailpieces valued over \$500, you may request a PS Form 3800, April 2015.

Once it has been processed at the state mail service, they will stamp Form 3800 and return it to you as a receipt of the mailing. The letter will be delivered to the recipient, and the recipient must sign for the letter. If the recipient signs for it acknowledging receipt of the letter, Form 3811 will be returned to you. If the letter is unable to be delivered with a signature confirmation acknowledging receipt, the entire letter will be returned to you.

4.0 HUMAN RESOURCES

4.1 PAYROLL

4.1.1 Timesheets

The payroll calendar and biweekly timesheets can be found at <http://www.helenacollege.edu/hr/forms.aspx> under payroll. Indicate regular hours on the first line and other hours on designated lines. Note any overtime at the bottom.

4.1.2 Overtime/Flex Time

Always obtain supervisor approval prior to working over 40 hours in a week or changing schedules. If they approve your request, note the overtime/flex on your timesheet.

4.1.3 LEAVE OPTIONS AS PER UM HUMAN RESOURCES POLICIES:

Holidays	<p>A legal state holiday as provided in 1-1-216, Montana Code Annotated (MCA) with the exception of Columbus Day (second Monday in October) exchange for the day after Thanksgiving (day following the fourth Thursday in November) as provided in BOR Policy 801.5 – Holiday Exchanges:</p> <ul style="list-style-type: none">• New Year's Day, January 1;• Martin Luther King Jr. Day, the third Monday in January;• Lincoln's and Washington's Birthdays, the third Monday in February;• Memorial Day, the last Monday in May;• Independence Day, July 4;• Labor Day, the first Monday in September;• Veterans' Day, November 11;• Thanksgiving Day, the fourth Thursday in November, and the following Friday (as per BOR Policy 801.5);• Christmas Day, December 25;• State general election day. (Under certain circumstances, the Commissioner of Higher Education may designate specific business days as holidays for all employees of a campus in exchange for the same number of legal holidays enumerated in 1-1-216, MCA, as per BOR Policy 801.5 – Holiday Exchanges.) <p>If any of the holidays fall on a Sunday, the Monday following is a holiday. If any of the holidays fall on a Saturday, the Friday preceding is a holiday.</p>
Annual Leave	<p>A leave of absence with pay for the purpose of rest, relaxation, or personal business at the request of the employee and with the concurrence of the employer as provided in 2-18-601 (19), MCA. An employee must be continuously employed for a six (6) calendar-month period to be eligible to use annual leave credits. Accrual rate depends on position and the number of years of service.</p>
Sick Leave	<p>A leave of absence with pay for a sickness suffered by an employee or his immediate family or for a permanent employee who is eligible for parental leave under the provisions of 2-18-606, MCA. Includes the following conditions: illness, injury, medical disability, maternity/paternity-related absence including prenatal care, birth, miscarriage, abortion, or other medical care for either employee or child; quarantine resulting from exposure to contagious disease; medical, dental, or eye examination or treatment; care of or attendance to an immediate family member or, at the supervisor's discretion, for another person; death or funeral attendance for an immediate family member or, at the supervisor's discretion, for another person. An employee must be continuously employed for a 90 calendar-day period to be eligible to use sick leave credits. Accrual rate is approximately 8 hours per month.</p>

Juror/Witness Leave	A non-student employee summoned as a juror or subpoenaed as a witness in a court or judicial proceeding must elect to receive leave with pay or annual leave, if eligible. If the employee elects leave with pay, juror or witness fees paid to the employee shall be forwarded by the employee to the office of Human Resource Services within three (3) days of receipt. The fees shall be applied against the amount due the employee from the University. If an employee elects to charge witness or juror leave against annual leave, the employee shall retain juror/witness fees paid by the court.
Military Leave	An employee who is a member of the organized militia of this state or who is a member of the organized or unorganized reserve corps or military forces of the United States, and who has been an employee for a period of six (6) continuous months, shall be given leave of absence with pay for a period of time not to exceed fifteen (15) working days in a calendar year for attending regular encampments, training cruises, and similar active duty training programs of the organized militia of the state or the military forces of the United States. Such leave of absence will not be charged against any other leave credit earned by the employee. Military leave shall not be taken for regularly scheduled drills.
Staff Professional Development Leave	A staff member of UM who has served a minimum of five (5) consecutive years of full-time service or its equivalent may apply. Following completion of a leave, the staff member must remain with UM for at least two (2) consecutive years of additional full-time service before becoming eligible to apply for another Staff Professional Development Leave.

4.1.4 Leave Requests

A Leave Request form must be signed by your supervisor and turned into HR at least 5 days in advance of planned leave. Unplanned leave (emergency or sick leave) must be reported to your supervisor immediately. Upon return to work, complete the Leave Request form. Forms can be found at <https://www.helenacollege.edu/hr/docs/LeaveRequestform.PDF>

4.2 PROFESSIONAL DEVELOPMENT

Professional Development is defined as the continuous process of acquiring *new knowledge and skills* that relate to one's profession, job responsibilities, or work environment, regardless of job classification. In order to qualify as a professional development opportunity, the activity has to relate directly to the applicant's position or job classification and/or be of benefit to the applicant's department/program. This may include (but not be limited to):

- Credit/non-credit courses
- Conferences (video/teleconferences)
- Workshops
- Seminars/webinars
- Presentations
- Research (publications)
- Participation in committees/councils
- Higher education

The Professional Development Committee will announce when application windows open and all required forms/documentation in the Monday Morning Memo. The forms must include a signature from the appropriate supervisor for the department.

To view the Application & Funding Guidelines: https://helenacollege.edu/faculty_staff/default.aspx

Professional Development

[Professional Development Committee](#)

[LinkedIn Learning](#)

[ACE Engage](#)

[TeachPoint Login](#)

[TeachPoint Instructions](#)

4.3 Tuition Wavier

4.3.1 Faculty and Staff Tuition Waiver

As per [BOR Policy 940.13 – Tuition Waivers](#), tuition may be waived for University System employees who are employed at least 3/4 time for the entire period of enrollment. Permanent employees employed at least 3/4 time for the entire academic year and reemployed for the following academic year are eligible for a tuition waiver during the intervening summer term.

- Each campus may at its discretion also waive other fees, but in no case may registration and building fees be waived.
- Each campus may adopt regulations to limit the amount of credit an employee or staff member may register for and to control the times at which courses may be taken.

Employee tuition waiver forms are campus-specific. Helena College forms may be found under Tuition Waiver Forms on the <https://www.helenacollege.edu/financialaid/forms.aspx>.

4.3.2 DEPENDENT PARTIAL TUITION WAIVER

As per [BOR Policy 940.32 Tuition Waiver for Dependents](#), employees of the Montana University System (MUS) will be eligible for a 50% residential tuition waiver benefit for their dependents to complete a certificate program or obtain a first baccalaureate degree at any unit of the university system. The tuition waiver benefit may not be used to attend law school or obtain a graduate degree and does not apply to non-credit, continuing education, or other self-supporting courses.

- Employees must be employed at least 3/4 time for five or more consecutive years.
- Employees who utilize the faculty and staff tuition waiver are not eligible for a dependent tuition waiver during the same academic term, and only one dependent may utilize the dependent tuition waiver per academic term.
- Employees who utilize the faculty and staff tuition waiver are not eligible for a dependent tuition waiver during the same academic term. Only one dependent may utilize the dependent tuition waiver in an academic term.

Dependent tuition waiver forms are campus-specific. Helena College forms may be found under Tuition Waiver Forms on the <https://www.helenacollege.edu/financialaid/forms.aspx>.

4.4 WORK STUDY

- To request a work study position, a Work Study Request form must be completed and returned to the Financial Aid Specialist/Work Study Coordinator.
 - Request forms are due between May and June of each year, for the upcoming academic year
 - Request forms can be found on the Employee Drive under Work Study/Work Study Requests
- All requests are reviewed by the Work Study Committee. Each request is evaluated; allocations are divided between all approved departments depending on Federal and State Work Study allocations to the institution.
- Once allocations have been determined, the Work Study Coordinator notifies all departments. Positions are then posted to the website, and eligible students submit their application to the supervisor of the position they are interested in.
- Timecards must be signed by the work study student and their supervisor and submitted by the due date specified on the student payroll calendar. Both timecards and the payroll calendar can be found at:
<https://helenacollege.edu/hr/forms.aspx>

5.0 PURCHASING

5.1 PURCHASE ORDER

Take completed Purchase Orders to Business Office via the Cashier. The Purchase Order form and Account Code list are available at the bottom of the Employee Purchasing page:

<https://www.helenacollege.edu/businessservices/docs/PurchaseForm.pdf>

- **Date Ordered** – Actual date of purchase.
- Order Placed on Purchasing Card – Check Yes or No.
- Vendor/Payable to
- **Dept. Index:** List the Index (Hxxxxx), not the department name.
- **Account Code:** Include the applicable expense account from the Account Code list. See the Business Office if you are unsure which Account Code to use.
- **Item Number:** This can be the actual item number on the order, invoice number, or left blank.
- **Item Description:** Can be grouped according to their expense account. (For example, the purchase includes pens, staplers, tape, and printer ink. The pens, stapler, and tape may all be listed together and described as office supplies as they are all 62241. Printer ink would be on a separate line under account 62282.)
- Quantity/Unit Cost
- **Total:** The total of all index/account amounts. The fillable form will auto sum.
- **Purchase Approved by:** Signature of authorized budget authority for the index to be charged.
- **Date:** Date signed by signatory.
- **Receipt:** Attach original, itemized receipt.

5.2 OFFICE SUPPLIES

- Faculty/Academic supplies may be obtained through the Administrative Associate for Academics.
- Supplies may be purchased through vendors with signed supervisor approval. For every purchase, a Purchase Order form is required.
- Supplies must be approved as part of the departmental budget by the corresponding department chair/supervisor. A budget modification must be completed and approved for any purchases not already outlined in the department budget.

5.3 BUSINESS ENTERTAINMENT / MEETING EXPENSE / ALCOHOLIC BEVERAGE FORM

Must be attached to a Purchase Order for any business meeting expenses aside from Office Supplies (food, beverages, or favors). All Business Entertainment / Meeting Expense / Alcoholic Beverage forms must be signed by the requestor (purchaser) and a member of Leadership. The Business Entertainment/Meeting Expense/Alcoholic Beverage form is available on the Employee Purchasing page:

<https://www.helenacollege.edu/businessservices/docs/EntertainmentForm051309.xls>

*If alcoholic beverages are being served, you must receive approval from the Dean/CEO prior to the event.

5.4 PROCARD

ProCards enable simplified departmental purchasing by allowing designated UM employees (cardholders) to make appropriate purchases from vendors for the College through a charge card. All lodging, rental cars, and airfare must be purchased using a ProCard. The application must be submitted 6 weeks prior to departure to allow for processing. ProCards may NOT be used in restaurants or to purchase gifts or gift cards/certificates or for personal expenses. For more guidelines, see <http://helenacollege.edu/businessservices/docs/UM%20Procard.pdf>

5.4.1 To obtain a ProCard

Read the UM ProCard Purchasing Procedure manual, complete the UM ProCard Quiz, apply by completing the UM ProCard application with your department supervisor and submit to the Business Office via the Cashier. All documents can be found on the UM Business Services Procard page at:

<http://www.umt.edu/business-services/Employees/Services/Accounts%20Payable/Procard%20Reports.php>

5.4.2 To make ProCard Purchases:

- Complete a Purchase Order for all ProCard purchases
<https://www.helenacollege.edu/businessservices/docs/PurchaseForm.pdf>
- If you are responsible for completing the purchase order, but you are not the cardholder, please clearly indicate the name of the cardholder under the item description.
- Billing address:

32 Campus Drive #2304

Missoula, MT 59801

- Upon receipt of the item, attach the packing slip to the purchase order and original itemized receipt and submit to the Business Office via the Cashier.
- If delivery is not expected within a week of purchase, make and retain a copy of the invoice. Submit the original invoice with a Purchase Order to the Business Office via the Cashier, turning in the copies when the item arrives.

5.4.3 Missing ProCard Receipt

If you do not have a ProCard receipt, complete the ProCard Missing Receipt Declaration form located at <http://www.umt.edu/business-services/docs/ProcardMissing.pdf>. This form is for emergency use only if you are unable to obtain a duplicate receipt. If an individual uses this form twice in a 12-month period, their ProCard will be suspended.

5.5 COSTCO MEMBERSHIP/CREDIT CARD

Obtain the Costco membership card from the cashier. Using your personal membership card is strictly forbidden. Costco purchases are to be paid for using your ProCard. Return the Costco card to the cashier as soon as you return. The purchasing employee is responsible to submit a completed typed Purchase Order form, as well as a Business Entertainment / Meeting Expense / Alcoholic Beverage form (if applicable), for each receipt to the Business Office via the Cashier.

5.5.1 Costco Merchandise Returns and Exchanges

If merchandise purchased with the Costco card is not acceptable (incorrect, damaged, defective, etc.), the purchasing employee is responsible for contacting Costco to make arrangements for a return/credit or an exchange.

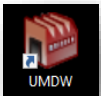
- If merchandise is returned for credit, the purchaser is responsible for obtaining a credit receipt from Costco and submitting it to the Business Office with a Purchase Order form. Receiving cash, gift cards, or checks to resolve a credit is prohibited.
- If the merchandise is to be exchanged, the purchasing employee is responsible for returning the merchandise to Costco and obtaining the replacement as soon as possible. Documentation showing proper resolution of the exchange is to be sent to the Business Office.

5.6 TRACKING BUDGET BALANCES THROUGH UMDW

The UM Data Warehouse (UMDW) is the application used by Helena College to keep track of budgets and expenditures. Data is pulled nightly from Banner. The data cannot be changed through UMDW. Any adjustments must be done via the Business Office.

5.6.1 To obtain access to UMDW

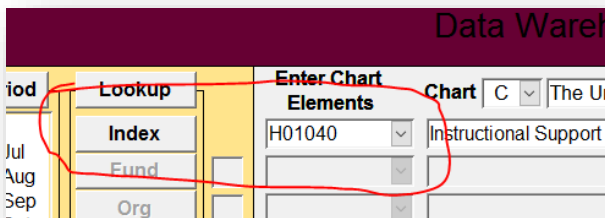
Contact the Assistant Dean of Fiscal and Plant to obtain access. IT will install UMDW on your computer and place the following icon on your desktop:



You will initially log in with a user ID and password assigned by UM and will reset your password when you sign in the first time. If you log in and receive a message stating you have an expired license or an update is required, contact the IT Department.

5.6.2 Checking Budget Balance

- Open UMDW (employee ID and password)
- Enter your Index in **Enter Chart Elements** next to **Index**



- If you do not want the report to include Payroll information, type **62*** under **Enter Chart Elements** next to **Account**. (Payroll is recorded under Account codes starting with 61, so this will pull other expenditures excluding Payroll.)

Lookup	Enter Chart Elements	Chart
Index	H01040	Inst
Fund		
Org		
Account	62*	
Program		
Activity		
Location		

- On the Operating tab, click 2 Operating Statement (Fund, Orgn, Prog)

Operating	General	Transaction
Operating 2		
1 Operating Statement (Fund, Orgn)		
2 Operating Statement (Fund, Orgn, Prog)		
3 Combined Statement of Operating Accts		

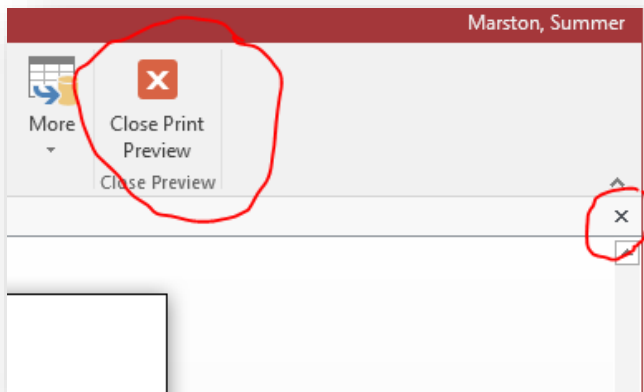
A report will open showing your balances recorded in UMDW to date (does not include encumbered amounts that have not yet processed).

**The University of Montana
Operating Statement
FY17**

Fund: 411000 General Operating Index: H01040 Instructional Support & Supervision
Orgn: 442100 Instruction Administration
Prog: 04 Academic Support

Account Type Levels / Accounts	Budget	Actual Amount	Encumbrances	Available Balance
70 Operating and Capital				
71 Other Services				
62191 Printing	0.00	156.00	0.00	-156.00
Total Other Services:	0.00	156.00	0.00	-156.00
72 Supplies				
62203 Clothing & Personal Supplies	0.00	20.00	0.00	-20.00
62204 Educational Supplies	700.00	0.00	0.00	700.00
62214 Printing Supplies	200.00	0.00	0.00	200.00
62216 Gasoline	0.00	27.96	0.00	-27.96
62226 Books & Reference Materials	200.00	76.06	0.00	123.94

You can close out this report by clicking **Close Print Preview** or clicking the **X** on the right-hand side of the tabs



5.6.3 Detailed Transaction Report

- Enter your index in the **Enter Chart Elements** box (and **62*** in the **Account** box if applicable).
- As before, if you do not want the report to include Payroll information, type **62*** under **Enter Chart Elements** next to **Account**. (Payroll is recorded under Account codes starting with 61, so this will pull other expenditures excluding Payroll.)

Lookup	Enter Chart Elements	Chart
Index	H01040	Inst
Fund		
Org		
Account	62*	
Program		
Activity		
Location		
Grant		

- Click , click on the **Transaction** tab and select **2 O/L – Actual Amounts**

Acct Type			
Include Lower Levels?		More	
Operating	General	Transaction	Payroll
Operating 2			
1	O/L - Budget Amounts	4	O/L - Invoice
2	O/L - Actual Amounts	5	O/L - JV Doc
3	O/L - Encumbrance Amounts	6	O/L - All Doc

- This will provide a detailed report that you can use to determine actual expenditures under **Type of Document: Actual** (after that are Budget amounts). If you require more detail that is found in UMDW, please contact the Business Office with the **Transaction** date and **Doc #**.

The University of Montana
Transaction Listing - Actual Amounts
FY17
H01040

Fund: 411000 General Operating
Orgn: 442100 Instruction Administration
Prog: 04 Academic Support

Acct	Account Title	Period	Transaction n	Doc #	Seq	Actv	RUCL	Transaction Description	Amount Dr	Amount Cr
62191	Printing	02	8/24/2016	JH009832	2		JIC	PS/1825589-Walborn etc bus card	156.00	0.00
								Net Amount	\$156.00	0.00
62203	Clothing & Personal Supplies	03	9/7/2016	I1077864	1		INNI	Crown Trophy of Helena	20.00	0.00
								Net Amount	\$20.00	0.00
62216	Gasoline	02	8/10/2016	I1076158	2		INNI	WEX Bank	27.96	0.00
								Net Amount	\$27.96	0.00

5.6.4 UMDW Online Training / UMDW Handbook

Further information on using UMDW, including an Online Training and Handbook, is available at <https://winapps.umt.edu/winapps/adminfin/umdw/>

6.0 PARKING

Parking permits are required for all Helena College "Permit Only Parking" areas. Parking Permits are valid for the academic year. Applications for parking permits are found at the Cashier's Office, in the Welcome Center, or on the website at <https://helenacollege.edu/businessservices/forms/ParkPermit.pdf>.

All employees receive one parking permit free of charge annually and may purchase additional permits for the standard \$15 fee. For more questions, contact the Cashier's Office. Temporary parking permits are available to campus visitors by contacting the Welcome Center receptionist or the Executive Assistant to the Dean/CEO.

6.1 HANGING PERMIT REQUIREMENTS

- The hanging permit must be placed on the rear view mirror with permit number facing outward.
- Tag must show all information and easily read from outside the vehicle.

6.2 PARKING REQUIREMENTS

- All vehicles must be registered with hanging permit displayed when parking in designated areas.
- Park in one space, not crossing space lines.
- Do not block driveways or access areas.
- Forward facing parking ONLY; do not back in.
- If you forget your permit, park in non-permit required areas (on the street, not in the interior of the lots).
- Do not park in a hazardous manner.
- Do not park on snowbanks.

Helena College permits do not allow you to park in handicap or reserved parking. Parking in those areas will result in your vehicle being ticketed and/or towed. Parking violations for handicap area could result in a minimum of a \$100.00 fine.

Parking violations in permit parking areas are \$10.00. Vehicle owners are responsible for all accrued charges associated with parking illegally.

7.0 TRAVEL

7.1 TRAVEL PROCEDURES *DUE TO COVID-19, AY 21 TRAVEL IS RESTRICTED. CONTACT YOUR SUPERVISOR*

Travel forms can be found on the Helena College Business Services page under Travel:

<https://helenacollege.edu/businessservices/default.aspx>

7.1.1 Travel Check List

Prior to making travel arrangements:

- Submit a completed Request and Authorization Travel form to the Business Office via the cashier.
- Select the "RAT" tab of the spreadsheet.
- The form must be signed by the employee and their supervisor.
- Include all expense documentation – i.e. Airline tickets, registration fees, hotel estimates, etc.
- If using Professional Development funding, the request must be approved prior to making travel arrangements (See **Section 4.2 Professional Development**).

Making travel arrangements:

- You must use a ProCard to purchase:
 - Airline tickets
 - Hotel/Motel rooms
 - Rental cars

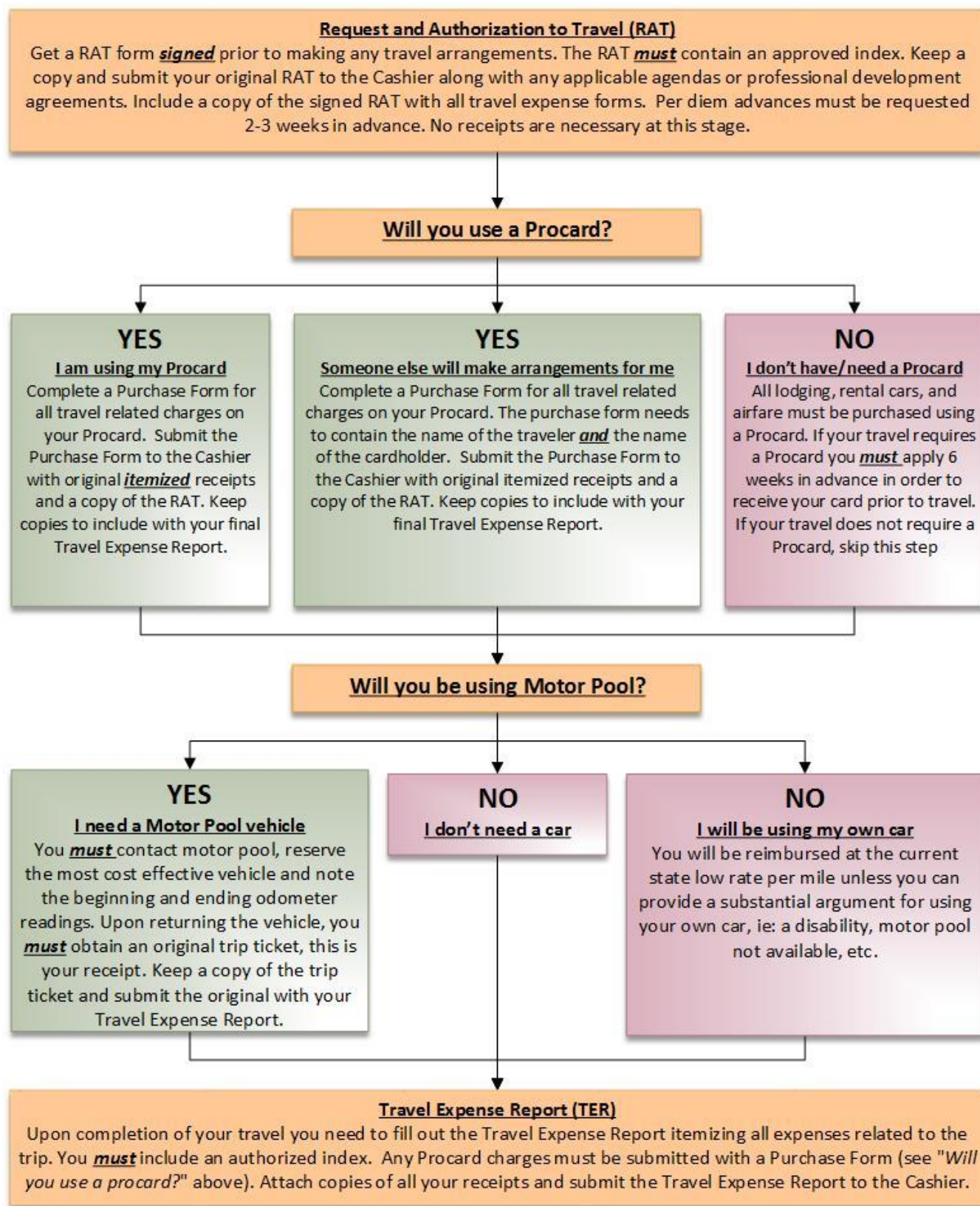
If you do not have a ProCard, you will need to either (a) request one 6 weeks in advance of travel or (b) have someone else make the arrangements for you (See **Section 5.4 ProCard**).

- Reserve a Motor Pool vehicle for all out-of-town car travel (See **Section 7.2 Motor Pool**).
- Make lodging arrangements (if needed):
 - Request the "State Rate" for in-state lodging (hotels may require your employee ID at check-in).
 - For out-of-state travel, room rate guidelines can be found at:
<http://www.gsa.gov/portal/category/21287>
- Book your airline tickets (if needed):
 - Print your flight confirmation receipt and submit to the Business Office via the cashier with a Purchase Order form.
 - Include a copy of your Request and Authorization to Travel form.

Upon return:

- Complete a Travel Expense Report (TER tab of the spreadsheet) listing the actual costs incurred.
- List all ProCard charges Expense tab. For more information about travel guidelines refer to the UM Travel Quick Reference Guide for UM Business Travel:
<https://helenacollege.edu/businessservices/docs/UM%20Travel.pdf>
- Attach all relevant receipts to the form and submit to the Business Office via the cashier.
 - Hotel/Motel itemized receipts
 - Miscellaneous business expenses; i.e. copies, office supplies, etc.
 - Motor Pool vehicle trip receipt

- Copy of the meeting agenda
- Per diem for meals being claimed (not available when meals are provided as part of the meeting).
- Any amount owed to the employee will be paid via separate check directly to the employee.



7.1.2 TRAVEL PROCEDURE FLOW CHART

7.2 MOTOR POOL

State Motor Pool vehicles are the preferred method of car travel. Personal vehicles may only be used with the prior approval of the employee's supervisor and only when:

- A State Motor Pool vehicle or other State-owned or leased vehicle is not available, or
- The use of a personal vehicle is considered to be in the best interest of the College.

7.2.1 Making Motor Pool Reservations

Motor Pool can be reached by calling **(406) 444-2705** (we do not have access to the MINE site as many state employees do). The first time you call, Motor Pool will request the agency number (3514) to create a "user number" that you will give them when making future arrangements. They will also ask for your email so they can email the Trip Ticket to you after the reservation has been confirmed.

Motor Pool will need the following information to make a reservation:

- Driver name (if making the reservation for someone else)
- Departure Date and Time
- Type of vehicle requested:
 - Class 02 - Small Utilities (Jeep Patriots)
 - Class 04 - Large Utilities (Ford Expedition)
 - Class 05 - Hybrid Sedans (Toyota Prius)
 - Class 06A – Compact (4 Passenger - Chevy Impala, Ford Fusion)
 - Class 11 - Large Pickups (Dodge, including open bed/topper)
 - Class 12 - Vans (6 Passenger mini, 8 or 12 passenger)
- Destination (estimated mileage – distance calculator <http://mdt.mt.gov/travinfo/scripts/citydist.pl>)
- Return date

7.2.2 Motor Pool Authorized Signors

Motor Pool will email a Trip Ticket that must be signed by an authorized signer, preferably the driver's supervisor.

- Dean/CEO
- Assistant Dean of Administrative Affairs (CFO)
- Executive Director of Compliance & Financial Aid
- Executive Director of General Education & Transfer
- Executive Director of Career Technical Education
- Executive Director of Enrollment
- Executive Assistant to the Dean/CEO

7.2.3 ESTIMATING COST OF MOTOR POOL RENTAL FOR REQUEST AND AUTHORIZATION TO TRAVEL FORM

Rental rates are available at https://www.mdt.mt.gov/business/wex_fuel.shtml as are instructions on computing the estimated rate.

7.2.4 DURING AND AFTER THE TRIP

The driver must have the signed Motor Pool Trip Ticket and driver's license with them when picking up the car. When returning the Motor Pool vehicle, retain your copy of the trip ticket to submit to the Business Office with your Travel Expense Report, even if you did not have any additional expenses. **Do not use a ProCard for Motor Pool gas.** Use the WEX card that is found in the glove box of each Motor Pool vehicle.

For more information, visit the Motor Pool Information page at:

https://www.mdt.mt.gov/business/wex_fuel.shtml

7.3 STUDENT TRAVEL AND FIELD TRIPS

***DUE TO COVID-19, AY21 TRAVEL IS RESTRICTED.**

CONTACT THE [EXECUTIVE ASSISTANT TO THE DEAN/CEO](#) FOR MORE INFORMATION*

Student travel is considered college-sponsored if any travel expenses are being covered by Helena College. Helena College will not assume liability or responsibility for participants of any trip that is not college-sponsored. Students taking trips that are not college-sponsored must be informed of that fact in advance. Faculty or staff who violate policy may be subject to disciplinary action, up to and including termination of employment.

All participants in college-sponsored travel must comply with state statute regarding employee travel and Helena College, UM, and BOR policy. The faculty/staff member leading travel should utilize the **Student Travel Procedures Checklist** to ensure such compliance.

Helena College Policy 300.5 Student Travel, the Checklist, and related forms are currently being updated as of 2/3/2021. Please contact the [Executive Assistant to the Dean/CEO](#) for more information.

8.0 MAINTENANCE

8.1 CAMPUS HOURS

Donaldson Campus Official College hours are:

Monday – Thursday 7a.m. - 9:30 p.m. Doors are locked at 7 p.m.

Friday 7a.m. - 6 p.m.

Saturday 8a.m. - 4:00 p.m.

Sunday Closed to the public

Airport Campus Official College hours are:

Monday – Friday 6a.m. – 9:30 p.m. Doors are locked at 6 p.m.

Saturday & Sunday Closed to the public. Some courses scheduled on Saturdays.

The alarm system is armed outside of these hours.

Campus Hours may change over holidays and breaks.

8.2 DOOR LOCKS

The door locking mechanism on campus provides important security for offices and classrooms. When unlocking the door, turning the key one direction completely unlocks the door, but turning it the other direction unlocks the door to open, but the lock remains active and when the door is closed, it will lock. Many doors are also equipped with a device that can be flipped down when leaving a room to prevent the door from latching.

8.3 MAINTENANCE WORK ORDER REQUESTS

Requests for:

- Emergency (follow up to call)
- Replacement
- Room Set Up (attach schematic)
- Office/Instructional Equipment or Furniture movement (*5-day notice for scheduling*)
- Safety
- Maintenance

Request for daily custodial or maintenance assistance, email HCMaintenance@helenacollege.edu.

IN CASE OF AN EMERGENCY CALL:

In case of an emergency or if you need immediate assistance, please contact:

- John Rutherford, Director of Facilities & Maintenance: 406-475-4931
- Tommi Haikka, Asst. Director of Facilities & Maintenance: 406-594-3419

9.0 MEETINGS

9.1 MEETING ROOMS

All facility reservations are to be scheduled through the [Helena College](#) website.

9.1.1 SEARCH FOR MEETING ROOM AVAILABILITY

Go to <https://events.helenacollege.edu/virtualEMS/BrowseForSpace.aspx#> (there is also a link on the Faculty/Staff page of the Helena College website under Meeting Room Availability). Individual credit classes show as blue blocks of time. Hover the mouse over the blue bar to view extra-curricular event details or click in the upper left on “Browse” and selecting “Browse for Events.”

9.1.2 REQUEST MEETING SPACE

You may schedule your meeting through the EMS portal.

You will need a login specific to EMS in order to use the program.

Please contact the Continuing Education office CE@HelenaCollege.edu or 6945 to request an account.

Once you have received your login information, you will navigate to the EMS home screen.

1. From the website [employee portal homepage](#), select the green “Meeting Room Availability” button.
2. At the upper right, click on “Welcome, Guest.”
(NOTE: The system will not currently allow you to book a room with less than 24 hours’ notice. To book a space with short notice, please contact the scheduler in Continuing Education directly.)
3. Once you are logged in, the home screen will display bookings you have scheduled through the application (it will automatically show today’s bookings, but you can select to view by month or to view a particular date.)
4. To begin creating a reservation, click on “CREATE A RESERVATION” on the top left, then choose “book now.” Fill in the date and time of your meeting (use the recurrence button if applicable.)
5. Set your Number of Attendees as your first step. This will eliminate rooms from your list that will not accommodate the group size. Once you see an appropriate room on the grid to the right, hit the green plus sign to the left of the room you would like to choose.
6. Scroll to the top of the screen to select the “Next Step” button.
7. Once you have verified the number of attendees and room setup, choose “Next Step” again.
8. Select applicable services option(s). Choose “Next Step” again.
9. Enter the required information about your meeting. Your name is available as a drop-down under 1st Contact, which will autofill your phone and email.
10. Then choose “Create Reservation.”

The Meeting is now scheduled and will appear on the calendar as a “waitlist” item. The personnel in scheduling receives a notification email and will update the status to “Confirmed”, and will follow up with an email.

Note: if you are curious about an existing reservation in a space, items marked “Private” are courses for academic credit. The system cannot efficiently display the large number of entries in this category. If the item is not private, you can click on the reservation to see the event name and which general department is the host.

If you are interested in viewing a calendar of non-credit events, on the left side of the EMS screen, select Browse – either events (for a calendar listing) or browse locations (for a grid view of rooms.)

Employees

Helena College > Employee Resources



Browse Locations

HOME

BROWSE

- EVENTS
- LOCATIONS**

LINKS

- [Return to Helena College Home...](#)
- [Return to Faculty/Staff home](#)

Filters

Date: Thu 09/03/2020 | Time Zone: Mountain Time

Locations: (all) | [Add/Remove Locations](#) | [Add Filter](#)

Locations

[Wed](#) | Thu September 3, 2020 | [Fri](#) | [Today](#) | [Find A Room](#)

		6	7 AM	8	9	10	11	12 PM	1	2	3	4	5	6	7	8
DON-106	18															
DON-108	18						Private									
DON-109	18					Private			Private							
DON-118 LAB	20		Private													
DON-121 CISCO LAB	20				Private			Private		Private						
DON-122 LAB	36															
DON-123	35															
DON-130 LAB	33															
DON-131	27								Private							
DON-132	20					Private										

Browse Locations

HOME

BROWSE

- EVENTS
- LOCATIONS**

LINKS

- [Return to Helena College Home...](#)
- [Return to Faculty/Staff home](#)

Filters

Date: Thu 09/03/2020 | Time Zone: Mountain Time

Locations: (all) | [Add/Remove Locations](#) | [Add Filter](#)

Locations

[Wed](#) | Thu September 3, 2020 | [Fri](#) | [Today](#) | [Find A Room](#)

		6	7 AM	8	9	10	11	12 PM	1	2	3	4	5	6	7	8
DON-106	18															
DON-108	18						Private									
DON-109	18					Private			Private							
DON-118 LAB	20		Private													
DON-121 CISCO LAB	20				Private			Private		Private						
DON-122 LAB	36															
DON-123	35															
DON-130 LAB	33															
DON-131	27								Private							
DON-132	20					Private										

Booking Details

EVENT DETAILS | RELATED EVENTS

Event Name: Florence Crittenton Class

Date: Thursday Sep 3, 2020

Event Time: 3:15 PM - 7:30 PM

Location: DON - DON-123

Event Type: External Event/Meeting

[Add to My Calendar](#) | [Share](#) | [Close](#)

To see event listings for the day or month, go to Meeting Room Availability in the Employee portal.

The default screen is the “Browse by LOCATIONS” screen.

All credit classes are marked “private” so that they do not show up on the calendar page. If they did show here, that page would be sooooo long!

All non-credit events (meetings, CE classes, and special events) do NOT say private. You can click for details - see next image.

Sometimes it would be easier to use the “Browse by EVENTS” screen.

The screenshot shows the EMS 'Browse Events' interface. On the left sidebar, under the 'BROWSE' section, the 'EVENTS' link is circled in red. The main content area displays a calendar for September 2020. At the top right of the calendar, the 'MONTHLY LIST' tab is selected and circled in red. The calendar grid shows events for each day of the month, with event titles and times listed in blue boxes. For example, on September 1st, there is a '9:00am Biz to Biz, DON - Conf...' event. The interface also includes a 'Filters' section at the top with a date picker set to 'Tue 09/01/2020' and an 'Add Filter' button.

In the “browse by EVENT” or calendar page, MONTHLY LIST is the default. All non-credit class items are listed by time and title. If you click on the item, a booking details screen pops up (similar to the previous illustration.)

The Dean’s Conference Room (102B) can be scheduled by contacting the [Executive Assistant](#) to the Dean/CEO.

9.2 REIMBURSEMENT FOR MEETING EXPENSES

9.2.1 FOOD/BEVERAGE

If refreshments are purchased out of pocket for a meeting, reimbursement can be processed with the original itemized receipt via Business Entertainment/Meeting Expense/Alcoholic Beverage Approval form as directed in **Section 5.3 Business Entertainment / Meeting Expense / Alcoholic Beverage Form**.

9.2.2 OTHER MEETING SUPPLIES

If non-food items are purchased for a meeting, reimbursement can be processed with the original itemized receipt via the Purchase Order form as directed in **Section 5.0 Purchasing**.

10.0 BRAND STANDARDS

Helena College Brand Standards must be adhered to ensure consistent, professional-looking communications that make for a stronger Helena College brand. Brand standards include usage of the Helena College logo, the name of the institution, official colors, and fonts and other collateral can be found in the Employee Drive > Marketing Materials Folder. Please note the Helena College logo has been updated to include the University of Montana's sans serif font, image below. Contact the Director of Marketing & Communication with any questions.



11.0 ACRONYMS

A2S.....	Access to Success
AAF.....	Advanced Algebra and Functions
ABE.....	Adult Basic Education
AE.....	Adult Education
ALC.....	Adult Learning Center
ANA.....	American Nurses Association
ARP.....	Academic Recovery Program
ASCRC.....	Academic Standards and Curriculum Review Committee
ASRN.....	Associate of Science-Registered Nursing
ATI.....	Assessment Technologies Institute, LLC
BLS.....	Basic Life Support
BO.....	Business Office
BON.....	Board of Nursing
BOR.....	Board of Regents
CAM.....	Computer Aided Manufacturing
Cat.....	Catalog
CB.....	Course Bank
CDL.....	Commercial Driver License
CE.....	Continuing Education
CMA.....	Clinical Medical Assistant
CNA.....	Certified Nursing Assistant
COA.....	Cost of Attendance
COD.....	Common Origination Disbursement System
CPS.....	Central Processing System
CT.....	Computer Technology

DC.....	Dual Credit
DE	Dual Enrollment
DL.....	Direct Loan
DOE	Department of Education
EFC.....	Expected Family Contribution
EMS	Event Management System
EMT	Emergency Medical Technician
Evals	Course Evaluations
FAFSA	Free Application for Federal Student Aid
FERPA	Family Education Rights and Privacy Act
FSA.....	Federal Student Aid Identification
FSA ID.....	Federal Student Aid
Gen. Ed.....	General Education
HiSet	High School Equivalency Test
IC	Instructional Council
IFAP	Information for Financial Aid Professionals
IRS	Internal Revenue Service
IRS DRT	IRS Data Retrieval Tool
ISIR	Institutional Student Information Record
LOA.....	Letter of Assignment
LOO	Letter of Offer
LPN.....	Licensed Practical Nurse
MASFAA	Montana Association of Student Financial Aid Administrators
MPN	Master Promissory Note
MSDS.....	Material Safety Data Sheet
NASFAA	National Association of Student Financial Aid Administrators

NG	Next Generation
NIP	Nursing Information Page
NSLDS.....	National Student Loan Database System
OBS.....	One Button Studio
OCHE.....	Office of the Commissioner of Higher Education
OPI.....	Office of Public Administration
ORN	Orientation
PJ	Professional Judgement
PLA	Prior Learning Assessment
PN	Practical Nurse
PO.....	Purchase Order
QAS.....	Quantitative Reasoning, Algebra and Statistics
R2T4	Return of Title IV Funds
RAT.....	Request for Authorization to Travel
RATTER.....	Request for Authorization to Travel and Travel Expense Report
RMAFSA	Rocky Mountain Association of Student Financial Aid Administrators
RN	Registered Nurse
ROI.....	Release of Information
SAP	Satisfactory Academic Progress
SAR.....	Student Aid Report
SEOG	Supplemental Educational Opportunity Grant
SI.....	Summer Institute
SOP	Standard Operating Procedures
SPA.....	Strategic Planning and Assessment
SSC.....	Student Support Center
TABE	Test of Adult Basic Education

TERTravel Expense Report

TRAILS Treasure State Academic Information's and Library Services

TRIOStudent Support Services

URM Unified Resource Management System

VUB Veterans Upward Bound Program

WIOA..... Workforce Innovation and Opportunity Act

WRIT Writing